

Check if you need to claim - WINTER FUEL PAYMENT

Most people get the Winter Fuel Payment automatically if they are eligible.

You **do not need to** claim if you get any of the following: you will receive a letter in post over next couple of months, and most people by January 2024. The payment will be paid into the bank account where your benefits are paid to.

- State Pension
- Pension Credit
- Attendance Allowance
- Personal Independence Payment (PIP)
- Carers Allowance
- Disability Living Allowance (DLA)
- Income Support
- income-related Employment and Support Allowance (ESA)
- income-based Jobseeker's Allowance (JSA)
- awards from the War Pensions Scheme
- Industrial Injuries Disablement Benefit
- Incapacity Benefit
- Industrial Death Benefit

If you do not get any of these, you need to claim if either of the following apply:

- you've not got the Winter Fuel Payment before
- you've deferred your State Pension since your last Winter Fuel Payment

How to claim

You can claim Winter Fuel Payment by:

- post - from 18 September 2023
- phone - from 4 October 2023

The deadline for you to make a claim for winter 2023 to 2024 is 31 March 2024.

Claim by post

Fill in a [Winter Fuel Payment claim form for UK residents](#) and send it to the Winter Fuel Payment Centre.

Winter Fuel Payment Centre
Mail Handling Site A
Wolverhampton

WV98 1LR

Claim by phone

Call the Winter Fuel Payment Centre to claim by phone.

Winter Fuel Payment Centre

[Email enquiry form](#)

Telephone: 0800 731 0160

What to prepare before you call

Before you call, you will need to know:

- your National Insurance number
- your bank or building society details
- the date you were married or entered into a civil partnership (if appropriate)

Payments cannot be made into a National Savings and Investments (NS&I) account unless you already get other benefits paid into the account.

You'll also need to say whether during the qualifying week of 18 to 24 September 2023 you were:

- in hospital getting free in-patient treatment
- in a residential care home or Ilford Park Resettlement Home
- in prison

If you disagree with a decision

You can challenge your decision about your claim. This is called asking for mandatory reconsideration.